

City of South Jordan

Annual Report

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South Jordan City Council



“Thank you for re-electing me as your mayor! I promise to continue ensuring South Jordan’s voice is at the table at the local, regional, and state levels.”

– Dawn R. Ramsey

Dawn R. Ramsey
Mayor

Patrick Harris
District 1 Council Member

Bradley G. Marlor
District 2 Council Member

Donald J. Shelton
District 3 Council Member

Tamara Zander
District 4 Council Member

Jason T. McGuire
District 5 Council Member

City Manager Note



Honorable Mayor, Members of the City Council, and South Jordan residents:

This year continued to be filled with uncertainty. There were commodity shortages, price increases in goods and services, along with the continued ups and downs of the COVID-19 pandemic. Despite this, we’ve been able to accomplish many wonderful community improvements due to the personal commitment of our staff and Council’s preparation. That’s why I am pleased to present the Council’s initiatives and accomplishments in our 2021 Annual Report.

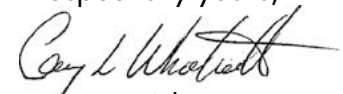
The performance goals, priorities, and strategies are focused in the areas of:

- Balanced Regulatory Environment
- Reliable Public Infrastructure
- Desirable Amenities & Open Space
- Economic Development
- Engaged Community
- Fiscally Responsible Governance
- Safe Community
- Sustainable Growth

This report summarizes the year’s achievements and successes within the organization and within our entire community. We’ve worked diligently to ensure a wonderful quality of life for our residents, while making sure we encourage smart growth and fiscal responsibility.

As we continue our goals of building a community that has an above-average quality of life, with a sustainable fiscal outlook, the City Council and Mayor’s support and guidance through the upcoming year will be invaluable to our success. We look forward to working together allowing us to build a better tomorrow for the City of South Jordan.

Respectfully yours,


Gary L. Whatcott

Balanced Regulatory Environment & Fiscally Responsible Governance

The City of South Jordan establishes and implements clear, effective, and necessary regulations to protect the health, safety, and welfare of the community. South Jordan City provides fiscally efficient and effective governance through best practices, innovation, program evaluation, competitive pay, professionalism, and continuous improvement.



2021 Anticipated Financial Awards

Certificate of Excellence for the **36th consecutive year** in Financial Reporting for its 2021 Annual Comprehensive Financial Report (ACFR)

Outstanding Achievement for the **9th consecutive year** for its 2021 Popular Annual Financial Report (PAFR)

Distinguished Budget Presentation Award for the **27th consecutive year** for its 2021 Annual Budget

Bond Rating

The City maintains a revenue bond rating of **"AAA"** from Standard and Poor's and **"AAA"** from Fitch and has an implied **"AAA"** General Obligation Bond rating by both Standard and Poor's and Fitch



City Staff & Training

Top Workplace 2021 Award — 3 years running

99% of staff completed harassment and discrimination prevention training

Market pay adjustment for the police pay plan, resulting in increased retention & number of applicants for police officer positions

"As a council, we have to make tough decisions about where City funds go. That's why we continue to strive to be good stewards of those dollars and to make sure they reflect our residents' priorities."

— Jason T. McGuire, District 5

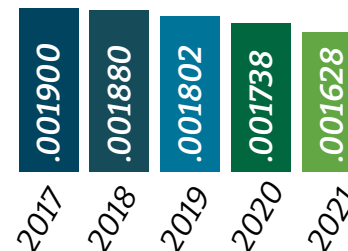


Understanding Property Taxes

Property taxes accounted for approximately **20%** of all general fund revenues during fiscal year 2021

The City receives approximately **15 cents** for every dollar of property tax paid

Property values appreciated **7%**, which lowers our effective tax rate



State statute allows cities to receive the same amount of revenue as the previous year plus new growth. An increase in property values effectively lowers the tax rate.

Did you know? In order for cities to capture inflation or to increase the property tax revenues to cover for increased costs, a city must go through a public hearing process called "truth in taxation."

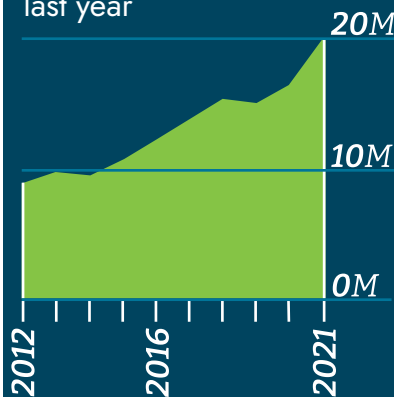


How Important is Sales Tax?

Sales tax is the single largest general fund revenue source for the City

It accounts for **34%** of general fund revenues

Sales Tax revenue increased by **21%** over last year



Reliable Public Infrastructure & Sustainable Growth

The City of South Jordan is committed to promoting a sustainable community by preparing for growth and planning, constructing, and maintaining reliable public infrastructure and facilities that align with community needs.

Building

Approved **1,796** Residential Building Permits

Approved **1,109** Single Family Residential Building Permits

Approved **151** commercial building permits

Approved a total of **2,845** building permits

Completed **38,551** building inspections

Completed **42** traffic studies

Planning

Worked with Jordan Valley Water Conservancy District to develop and draft the water efficiency standards that were adopted by the City Council



Public Works

Storm & Sanitation

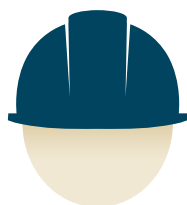
Storm pipe cleaned: **14,000** Feet

Miles of main road swept: **941.1** Miles

New dumpsters purchased: **6**

Total available dumpsters for the neighborhood dumpster program: **14**

Number of neighborhood dumpster program deliveries: **1,757**



Pictured: Highland Park Village in Daybreak

"South Jordan is one of the fastest growing cities in the nation. That's why we're constantly making improvements that will help us sustain our growth and maintain our quality of life going forward."

– Dawn R. Ramsey, Mayor



Fleet

The City has **2** stations with a total of **4** plugs for EV charging at City Hall

The City fleet has **3** plug-in hybrid vehicles on order

Meters

The Water Division completed an audit of water meters for City properties to improve accuracy of total city water usage

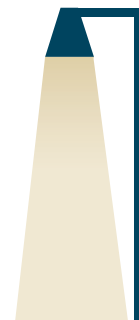
Streets

Eliminated **639** trip hazards by pouring **378.5** yards of concrete

Saved **\$8,084** per month by switching to more efficient street lights, including LEDs

Repaired **540** street lights

Applied asphalt preservation sealer to **1,980,000** square feet of roads



Census 2020

Number of households: **20,833**

Median home value: **\$405,400**

Population younger than 18: **32.9%**

Population 65 years and older: **10%**

Population increase over 10 years: **54%**



Drought Response

New Ordinance

The City Council passed an ordinance that prohibits grass in park strips in new developments and gives recommendations for water-wise yards.

Water-Saving Action

Reduced the splash pad hours by **25%**
This saved more than **21,000 gallons** of water over the season

Pure SoJo
The City of South Jordan is launching a first-of-its-kind water purification demonstration project in Utah called Pure SoJo. The facility is under construction and will be available for tours and educational sessions.

- Key facts**
- South Jordan currently imports 100% of its water
 - This project investigates a potential future water resource
 - This could ultimately save money for residents



Pictured: Oquirrh Shadows Park splashpad

Water Conservation Program

2020	2021	
Total rebates given 258 for \$39,302	Total rebates offered 447 for \$66,747	↗
Plant rebates 78 for \$20,251	Plant rebates 127 for \$32,103	↗
Toilet rebates 31 for \$4,669	Toilet rebates 43 for \$6,847	↗
Fixture rebates 16 for \$2,417	Fixture rebates 24 for \$3,099	↗
Drip kits/strip flips 76 for \$7,600	Drip kits/strip flips 141 for \$14,100	↗
Rock deliveries 57 for \$4,365	Rock deliveries 112 for \$10,598	↗

Water Quality

960 routine bacteria samples	30 lead and copper samples
32 disinfectant byproduct samples	8 UCMR4 samples



Flipped **97** park strips, which saved **1,320,885** gallons of water

New!
Concrete rebate for projects where grass is removed, including backyards
Rebate for curbing

Continuing Rebates
Rock mulch rebates Toilet rebates
Plant rebates Drip Kits
Fixture rebates

Engaged Community

The City of South Jordan promotes an engaged community through a variety of communications and events that help residents engage and connect.

"What a fun year it has been in South Jordan for community engagement! We were excited to welcome people back to in-person events while maintaining measures to keep everyone safe."

– Patrick Harris, District 1



Summerfest 2021

Dates pushed back to September in response to COVID-19 event restrictions

Location was moved to the Salt Lake County Equestrian Center to provide more space for activities and social distancing

SoJo Summerfest will return to City Park the first weekend in June in 2022

New additions to Summerfest

- Root Beer Garden
- Photo Booth Bus
- Artisan Vendor Market
- Chamber Games



Pictured: Stilt walker, root beer garden, and artisan booth

Gale Center

New Gale Center Exhibit – From Gale to South Jordan: The First 100 Years

The Gale Center handed out **582** craft packets in monthly Museum Mashup program



Race Series

- In-person races resumed
- **2** new races – Turkey Run and Santa Sprint
- Rucking option added to the SoJo Race Series

Trail wall mural project added a series of murals under the bridge at 10600 South

Spring Spectacular: **1,700** activity packets handed out

Light the Night: **2,100** attended



Pictured: Gale Center exhibit, Summerfest race, and Light the Night

Desirable Amenities & Open Space

The City of South Jordan promotes a strong sense of place by providing parks, trails, and open space, as well as a variety of cultural and recreational opportunities.

New in 2021



New pavilion at City Park

2 new batting cages at City Park

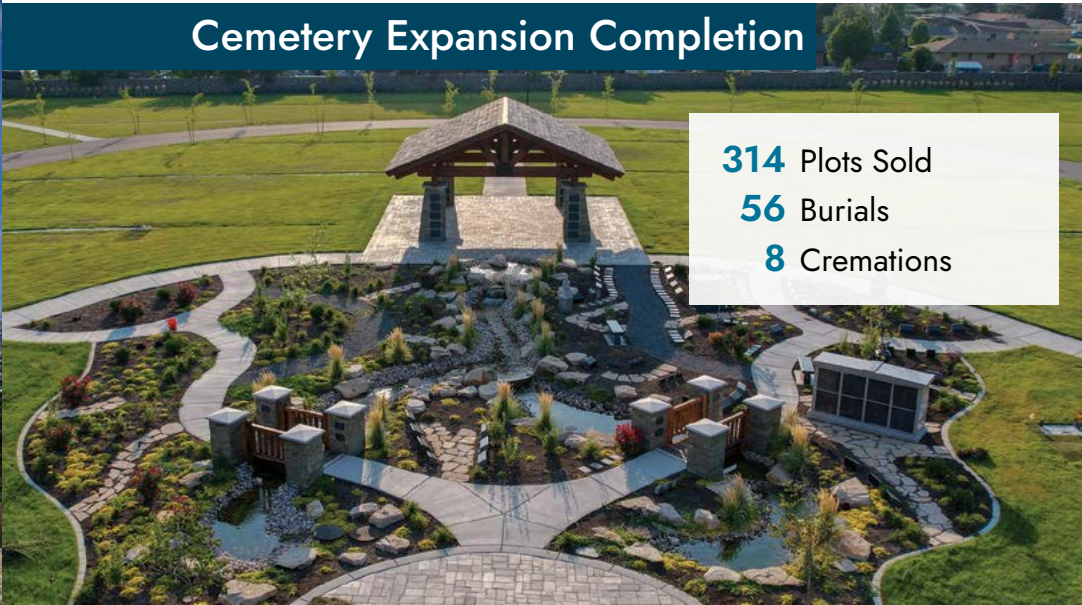
2 new playgrounds at Beckstead Park and the River Heights Park

“As we continue to grow, we have remained committed to maintaining open space in South Jordan. In 2021, we added extra protections to our open space and parks by making changes to our zoning ordinances. The 160-acre Bingham Creek Regional Park, a collaboration between Salt Lake County and South Jordan City, has begun to take shape with earnest.”

– Bradley G. Marlor, District 2



Cemetery Expansion Completion



314 Plots Sold
56 Burials
8 Cremations

Keeping Our City Green



City-wide focus on park strip maintenance

25 trees planted on Arbor Day near fishing ponds at East Riverfront Park

Rezoned County and City park properties to be “open space zones” to more clearly designate and preserve these parks as open space

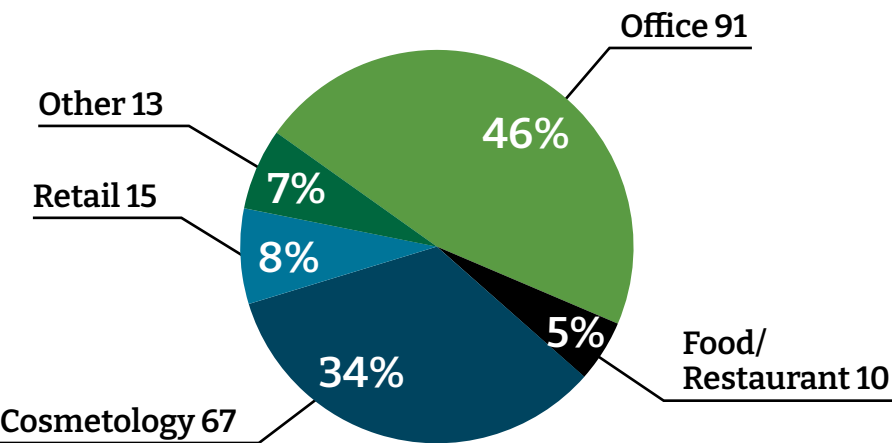
Pictured top down: Beckstead Park playground and Skye Park

Pictured: Cemetery cremation garden

Economic Development

The City of South Jordan promotes economic development by facilitating efforts with employers and developers to increase the City's tax base for a sustainable future.

Types of New Commercial Licenses Issued in 2021



"South Jordan's economy remains strong despite many challenges over the past two years. One reason we are strong economically is that residents are intentionally choosing to support local businesses. I urge you to continue to do so!"

– Tamara Zander, District 4



Businesses that were under construction or began operating in 2021

Salt Lake City Motorcars

1231 W South Jordan Parkway



Chipotle

3561 W 11400 S



The Coffee Break

11274 S Kestrel Rise Rd



Rio Acai

1573 W 11400 S



Sergio's Pizza

3537 W 11400 S



Soda Boba

10309 S Redwood Rd



Through the Bingham Court Workforce Housing program, **9** units were sold, housing **6** City employees and **3** Jordan School District employees

Down Payment Assistance Program helped **5 families** get into housing in South Jordan



Roseman University was awarded the South Jordan City Corporate Citizen of the Year for 2021



Pictured: Bingham Court ribbon cutting

Pictured: Towne Center

Safe Community

The City of South Jordan promotes a strong safety culture for the entire community and its workforce.

Fire Department

16 new firefighters to fill Station 64

3 new fire apparatus

The Fire Department put **4** new patient ventilators in service, which added another life-saving tool to the Department's already robust capabilities

Type 3 Wildland Engine – Skeeter Type 3 Brush Truck

- Quick response to wildland areas
- Off-road firefighting capabilities



Type 1 Fire Engine – Pierce Velocity PUC Pumper

- Shorter wheel base allows access to narrow streets
- Quicker and safer deployment of hoselines
- Improved design for easy maintenance and repair



Aerial Ladder Truck/Quint – 107' Pierce Velocity Ascendant Tractor Drawn Aerial (TDA)



- Dual front and rear axle steering allows access to narrow streets
- Outfitted with fire pump and water tank for fast fire attack operations

"Residents often mention the importance of having a safe community. This year we worked to keep high levels of service by opening Station 64 and ensuring that we have competitive wages for our first responders."

– Donald J. Shelton, District 3



Police Department

Calls for service: **38,954**

Use-of-force incidents: **111**

Student Resource Officers taught **488** students

DARE Officers taught **1,220** students

These vehicles are newly designed to meet the unique needs of the community



Training

All officers received:
Deescalation training
Autism awareness training
Response to critical incident training
Arrest control training



Pictured: South Jordan police officers

Mulligans Golf & Games

New Mulligans Business Manager



Jacob Druce

Jacob, a native resident of South Jordan, was hired as the new Mulligans Business

Manager. Jacob comes with a solid background in team sports, including playing collegiate baseball for Colorado Mesa University. With a bachelor's degree in sports management and a master's in business administration, Jacob will work hard to make Mulligans even more of a successful amenity of the City.



Mulligans Highlights

- Profits from 2021, Mulligans' highest grossing year, will be used to improve facility and course condition
- Junior program exceeded 250 participants
- Labor Day was the second highest day of sales in course history
- New equipment ordered to begin greens and fairway rehabilitation
- New pump house under construction to help improve course irrigation systems and overall course condition
- New golf carts were ordered

Station 64

City Services Available

Residents can now walk in to:

- Make a dog licensing payment
- Make a utility billing payment
- Talk to an information center agent in person

Location

5443 W Lake Avenue

- 1 Police Substation
- 2 City Hall Annex
- 3 Fire Station

Walk-In Hours

Monday – Thursday

8:00 a.m. to noon
1:00 p.m. to 6:00 p.m.

Friday

8:00 a.m. to noon

Saturday & Sunday

Closed



Pictured: Station 64; City Hall Annex conference room and information center

Pictured: Mulligans and Mulligans screamer drink

Council Member Addresses to Districts



Mayor Dawn R. Ramsey



It has been a busy year as your Mayor! In 2021, we've had many reasons to celebrate and many important initiatives accomplished. While the year started off with a lot of virtual and drive-through events due to the pandemic, we were excited to be able to start having in-person events this summer, like the SoJo Glow Run, which offered a new rucking option for our residents.

We had many things to celebrate this year as well. We were able to support our frontline workers, including police and teachers, with the opening of Bingham Court, an affordable workforce housing initiative. We also celebrated the expansion of services on our west side of town with the opening of Station 64 — our new fire station, police substation and City Hall annex.

We were thrilled to accomplish long-awaited projects this year like the Bangerter and 10400 South interchange, where like 11400 South, Bangerter will go under 10400 South. The curb, gutter, and sidewalk project at 2200 West was finished. We also now have a park authority board for Bingham Creek Regional Park, which includes residents of South Jordan. The park authority will make important decisions as the park is being built.

In the summer, the drought hit us hard, but as a City we rose to the challenge by making some key changes to our City code to encourage more water-wise development. We also reduced the amount of water the City was using by adjusting hours for our splash pad, park watering hours, and utilizing resident feedback when they saw a watering issue. We are also in the process of



developing Pure SoJo, our water reuse project facility, which will demonstrate new ways to save water going into the future.

Your City Council has worked hard to meet new challenges while still planning for the future growth of our beautiful City. We're fortunate that our City's economy is as strong as ever as our residents have supported local businesses.

While it might be natural to pull back and focus on our own issues during a pandemic, we engaged in the Utah spirit of helping others by sending our fire fighters as a part of Utah Task Force One to help with fires on the west coast, and helping other cities clean up trees from damage during the wind event in September.

As my first four-year term comes to a close, I remain optimistic about the future of our beautiful City. Thank you, our residents, for all you do to make our City great. I still firmly believe what I always say — the future is bright in South Jordan.



District 1 **Patrick Harris**

Hello residents of District 1! I want to thank you for all that you do to make our City great and for the opportunity to serve as your City Council representative. In 2021, we have a few things worth celebrating. Our South Jordan Cemetery expansion was completed, adding a beautiful cremation garden and thousands of additional burial plots. Mulligans Golf & Games continues to set records for revenue, solidifying it as a healthy and important part of our open space and recreation here in the City. We're also excited to hire a new Mulligans Business Manager to help continue this success into the future. We also added a playground to our city center at Beckstead Park, improving our open space. I had the pleasure of participating in the SoJo Glow run with my family that started at Mulligans and went along our beautiful portion of the Jordan River Trail. I was also able to participate in the Santa Sprint run. Finally, I am happy to say that throughout the City, by repairing and replacing more than 7,000 square feet of sidewalk, we've eliminated hundreds of trip hazards for our residents. It's been a great year, and I hope to see another great one in 2022.



District 2 **Bradley G. Marlor**

I have been proud to continue to represent District 2 as your City Council member in 2021. During this last year, we have had some vital improvements, and exciting additions to our city. The project to add curb, gutter, and sidewalk to 2200 West is finally complete, establishing infrastructure that will help our district thrive into the future. The 10400 South and Bangerter interchange is now open for east-west traffic and is nearing completion. The intersection at

Bangerter and 9800 South will also be converted into an interchange like 10400 South and 11400 South to begin in 2023. We were able to offer affordable housing to our frontline workers, including police and teachers, with the opening of Bingham Court this past summer. Additional affordable housing projects are currently being discussed. Finally, we expanded our public safety services in the City by opening Station 64 — a fire station, police substation, and City Hall annex. Thank you for your support, and I look forward to what our city will accomplish in 2022.



District 3 **Donald J. Shelton**

Thank you for giving me the opportunity to serve you, the residents of District 3, for another 4 years. We've had several improvements and changes within our district and throughout the City that are worth celebrating. First, Station 64 — which offers fire, police, and city hall services — opened. It not only expands the services to the City as a whole but reduces public safety response times for residents on the west side of our City. We continued to work toward sustainability in our City by advancing our electric vehicle (EV) program for the City fleet and adding EV chargers at City Hall. Even with the challenges of the pandemic we were able to find creative solutions to safely maintain programs for our seniors by doing a drive-through lunch and offering both online and in-person programs. I love watching the progress being made on the new Bingham Creek Regional Park. Finally, we're excited about the promising relationship with the Larry H. Miller Group, the new owner of Daybreak.

Pictured: Skye Park



District 4 **Tamara Zander**

Dear friends, I am grateful to serve as your City Council woman in District 4. Working alongside the quality women and men in our city is an honor. I take this responsibility seriously as we have made important decisions, changes, and improvements throughout the City. I want to celebrate that we were able to bring much needed affordable housing to our city at the Bingham Court subdivision on 114th South. The affordable units were offered specifically to our essential frontline workers, i.e. our local police and fire fighters, teachers, and city staff. Smart growth is a priority for our City Council, and we want to celebrate when we make progress in supporting that with infrastructure improvements like the 10400 South and Bangerter interchange. We are all thrilled that the project is complete. I have also been advocating to improve cell phone coverage for our residents. We were excited to announce that Google Fiber will be coming to South Jordan in 2022! Beautifying our city and protecting mature trees is a priority of mine, and as an Arbor Day project, our city was able to successfully plant 25 trees near the fishing ponds along the Jordan River Trail. Thank you for caring about our city and staying involved. Together we make #sojournited and a great place to live!



Pictured: Fishing Ponds

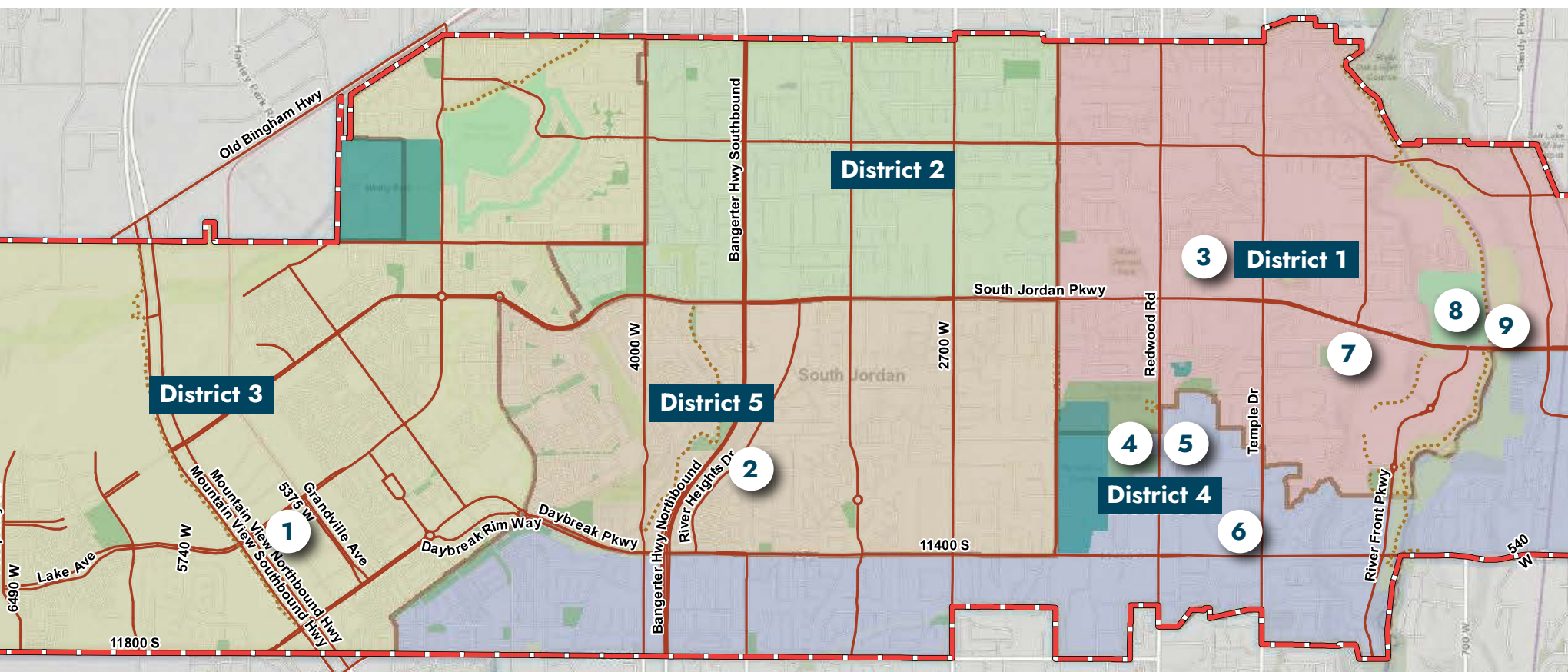


District 5 **Jason T. McGuire**

I want to thank you for the opportunity to serve District 5 for another four-year term. It has truly been an honor to serve the residents of South Jordan. We had some exciting events and changes in 2021, like moving our annual Summerfest event to the end of summer, having the all-new Art on the Towne event, and the Arts Council's production of "Once Upon a Mattress," a hilarious musical retelling of the Princess and the Pea. As the city council's liaison for the South Jordan Arts Council, I was excited to see the mural at 10400 South on the Jordan River Trail be completed. The city also completed important infrastructure to support the growth of the city. Station 64 – a fire station, police substation, and City Hall annex – opened, improving city services for residents on the west side of the city. The Bangerter Highway and 10400 South interchange was able to open to east-west traffic and is almost completed. Finally, we welcomed Raising Cane's to our district, which with its enormous popularity helps contribute to the economic stability of South Jordan. Thank you for the opportunity to continue to serve you!

Pictured: Summerfest

Council Districts and Key 2021 Locations



- 1 Station 64**
Walk-in service now available
- 2 River Heights Park**
Features new playground
- 3 Gale Center of History and Culture**
Features new exhibit
- 4 City Park**
Features new pavilion and two new batting cages
- 5 Beckstead Park**
Features new playground
- 6 Bingham Court**
Workforce housing
- 7 South Jordan Cemetery**
Features a new cremation garden and added plots
- 8 Mulligans Golf & Games**
- 9 Trail wall mural project**



Pictured: Trail wall mural project

City of South Jordan
1600 W Towne Center Dr
South Jordan, UT 84095

PRSR STD
US Postage
PAID
Riverton, UT
Permit #15

ECRWSS

Local
Residential Customer

Executive Team

Gary L. Whatcott
City Manager

Dustin Lewis
Assistant City Manager

Ryan Loose
City Attorney

Don Tingey
Director of Strategic
Services

Spencer Kyle
Director of Administrative
Services

Brian Preece
Director of City Commerce
& Sustainability

Brad Klavano
Director of Engineering/
City Engineer

Teresa Cook
Director of Human Resources

Jason Rasmussen
Director of Public Works

Steven Schaefermeyer
Director of Planning

Jeff Carr
Police Chief

Chris Dawson
Fire Chief

Sunil K. Naidu
Chief Financial Officer/
Budget Officer